

# Quarterly Performance Newsletter



MAR-MAY 2023



## Foreword from the PCC Philip Wilkinson

Welcome to my Quarterly Performance newsletter from March to May 2023 where I'll be highlighting some of the projects, initiatives and policing performance that have been delivered over the past few months.

It's been a highly productive quarter as we've seen Wiltshire Police exceed the Government uplift target, the Youth Commission presented their findings from the last two years at the Big Conversation Conference and building work started at the Tidworth site.

During this quarter I have attended a total of 12 public engagements, including Area

Boards and public meetings and appeared in the media 315 times via online, print and broadcast platforms.

All of these highlights have been delivered in line with the priorities set out within my Police and Crime Plan which you helped to shape with your valuable input and engagement during my Use Your Voice consultation.

A handwritten signature in blue ink, appearing to read 'PWL Wilkinson'.

**Phil Wilkinson OBE**  
Police and Crime Commissioner





# PRIORITY 1: A police service that meets the needs of the community

Includes increasing public confidence, trust and our policing engagement with communities, providing a quality of police service to all our communities and giving the Police the right tools for the job.



## QUARTERLY UPDATES

- Wiltshire Police exceeded the Government uplift target with 1,196 FTE Police Officers against the 1,189 target as of 31 March 2023.
- Work at the Tidworth police building site has started and is expected to be finished in Q4.
- The new Chief Constable commenced fortnightly updates to the PCC which are published online.
- The Force has published Plans on a Page for 2023-2024 which details a range of plans to ensure delivery of the Police and Crime Plan through increased leadership scrutiny, accountability, and performance management.
- Wiltshire remains the lowest force nationally for crimes per 1,000 population at 58.61 v UK average of 72.20.

The average time taken to answer 999 calls in March was 10 seconds



- Average immediate response times remain stable at 12:26 for March and the response rate for February is reporting at 81.8%.
- The OPCC and the Force commissioned a review of Human Resources. A HR Director has been appointed on a 12-month contract.



# PRIORITY 2: Reduce violence and serious harm

Includes reducing violence and domestic abuse, such as violence against women and girls, child abuse and child exploitation, county lines and serious organised crime and exploitation.



## QUARTERLY UPDATES



140 businesses have signed up to the Safety at Night charter

- Following the launch of the 'Safety at Night' charter public transport links have been forged with 16 taxi firms joining.
- The OPCC has appointed a Serious Violence Coordinator who will work with the force and Community Safety Partnerships to deliver the requirements of the Serious Violence Duty and support implementation to reduce violence in Wiltshire.
- The Starting Point Mentoring Pilot, commissioned jointly with Swindon Borough Council, has supported a total of 26 children at risk of engaging in the criminal justice system or being exploited. These include young people attending EOTAS (Education Other Than at School).
- The OPCC have worked with partners to develop an intervention called the 'The Blunt Truth' running alongside Op Sceptre, a national initiative tackling knife crime. The Blunt truth is delivered in schools and supports knife crime education.
- The OPCC is aligned to Op Soteria and a further survey has been rolled out to victims of rape and serious sexual offences.
- Mobilisation of the Victims Voice Project which is aligned to the victim satisfaction survey. This will deliver surveys to a wider range of victims and the results will help drive improvements in policing for future victims.
- The OPCC mobilised a co commissioned Domestic Abuse perpetrator programme, allowing Integrated Offender Management to monitor 64 high risk offenders in the community and custody.
- Volume of RASSO is reporting a year-on-year increase of 2.7% to March, but an exceptional low volume at the beginning of 2021 is contributing to the increase. Wiltshire did experience a 2.7% overall increase in offences being recorded between 2020 and 2021.



# PRIORITY 3: Tackle crimes that matter to local communities

Includes anti-social behaviour, road safety, rural and heritage crime, fraud, cyber crime and hate crime.



## QUARTERLY UPDATES

- PL Kicks have successfully delivered 160 hours of sessions to children within Swindon during the 22-23 programme. PL Kicks will continue in 2023-24 delivering a further 160 hours, including providing opportunities for children working with Swindon Youth Justice Service.
- The Wiltshire and Swindon Youth Commission (WSYC) presented their year 2 findings at the 'Big conversation Conference' in March in respect of policing and community safety. WSYC identified 5 priority areas along with recommendations for the PCC and Partner agencies to consider in the year ahead.
- The fourth Operation Scorpion was occurred; a national campaign set to cause major disruptions to drug dealers

and targeting those that would exploit young people across Wiltshire.

A total of **14 arrests** were made with cocaine worth **£9,150**, cannabis worth **£1,150**, cash to the value of **£1,500** and **10 vehicles** seized

- The community remedy document has been updated and made available on the OPCC website.

- The Anti-Social Behaviour (ASB) Toolkit for the public has now been published on the Wiltshire Safeguarding Vulnerable People Partnership (SVPP) website. Swindon are due to localise this and replicate on the Swindon Borough Council website.
- ASB volumes are following seasonally anticipated trend of summer highs and winter lows. The last 2 months to March have seen an upturn in monthly volumes in line with Spring/Summer increase. Volumes however remain lower than previous years.
- Long term arrest volumes for drug driving are stable. January and February recorded a two-month exceptional high, 52 and 58 consecutively however March was recording back to normal figures at 28.

# PRIORITY 4: Improve the experience of victims and deliver justice

Includes victim care and support, mental health, the criminal justice system, restorative Wiltshire and reducing re-offending.



## QUARTERLY UPDATES

- OPCC funded Swindon Youth Justice Services received an Outstanding rating following the 2023 HM Inspectorate of Probation visit. The inspectors highlighted the services organisational governance, leadership, staff and partnerships alongside Court disposals for excellence.
- Resilience has been built within the Wiltshire Police Legal services following the recruitment of a para legal with civil preventative orders expertise to assist in VAWG policing.
- The OPCC have worked with partners to mobilise the new alcohol and substance misuse and Mental Health Treatment Requirement (MHTR) services.
- A refreshed local female offender strategy and delivery plan has been produced. The OPCC has developed the Ministry of Justice tactical tool kit which will now sit within the National Police Chief's Council board and Association of Police and Crime Commissioner female offender working group.
- The OPCC are supporting both Wiltshire Council and Swindon Borough Council with their new individual substance misuse service tenders and will continue to co-commission from April 2023.



The average number of days from **arrival to case completion** at the Crown Court is at **181 days**, 17 days down from the previous quarter. The national average sits at 250 days.